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Mall *at*
Newmarket 

GENERAL FACEBOOK & INSTAGRAM COMPETITIONS (“COMPETITION”)

COMPETITION TERMS & CONDITIONS (“T’s & C’s”)

Date these T’s and C’s were first published: 23 April 2026

Date these T’s and C’s were last changed: N/A

These T’s & C’s, as may be amended from time to time, explain your rights and duties in respect of the Competition. If you take part in this Competition and/or accept any prize, these T’s and C’s will apply to you. Please read the T’s and C’s carefully and pay special attention to all the terms printed in bold.

1.	Competition name:	Newmarket Rated by Locals Campaign
2.	Promoter’s details:	This Competition is conducted and organised by Mall at Newmarket (“Mall”). In these T’s & C’s, we refer to the promoter as “the Mall” and the entrants as “the Participant(s)” or “you”.
IMPORTANT INFORMATION		
3.	<u>Eligibility:</u> Who may enter the Competition?”	To enter the Competition, a Participant must be: i. 18 years or older and in possession of a valid South African identity document or passport; ii. have access to the internet; and iii. have a Facebook or Instagram account.
4.	Who cannot enter the Competition?	The Competition may not be entered into by any director, member, partner, employee, agent, consultant, tenant of the Landlord at the Mall, the marketing service providers and/or any person who directly or indirectly controls or is controlled by these entities, including their spouses, life partners, business partners or immediate family members.
5.	Competition Period:	The Competition will run from 24 April 2026 until 24 May 2026 (“Competition Period”). Any entries received after the Competition Period will not be considered.
6.	How to enter?	To enter the Competition, a Participant will be required, for the duration of the Competition Period, to: To enter, Participants must: i. Visit the Mall’s Facebook or Instagram page ii. Find the campaign post iii. Submit a reel or content idea via DM or comments iv. Ensure the idea reflects real shopping experiences at Mall at Newmarket. Examples include: “My quick grocery run” “What to cook for Mother’s Day” “Getting everything done in one visit”

7.	Limitation on entries	A Participant may enter as many times as s/he wishes during the Competition Period and can only win once.
8.	How will the Winner/s be selected?	Upon expiry of the Competition Period, submissions will be reviewed and four (4) influencers will be selected based on creativity, relevance, and authenticity
9.	Winner announcement	The Winners will be announced on the Mall's official Facebook Page by no later than 1 June 2026 , or at such later date that the Mall deems fit.
10.	The prizes	Each selected influencer will receive a R2,000 Mall at Newmarket shopping voucher. The Prize is courtesy of the Mall and subject to the terms and conditions that may be imposed by the Mall or the Participating Merchant from time to time. None of the prizes is transferable and will not be changed, deferred or exchanged for cash for any reason whatsoever.
11.	How will the Winner/s be informed?	The Mall will use all reasonable efforts to contact the Winners through their Facebook or Instagram account using direct messenger ("Messenger") and on their comments during trading hours. If the Mall is unable to contact or reach a Winner within 14 (fourteen) days of having announced the Winners, the entry by that person will be disqualified, and a further selection will be conducted by the Mall to determine another Winner.
12.	Upliftment of prizes	Once the Winners have been announced, a representative of Mall at Newmarket will contact each Winner directly to confirm the details of when and where the Prize can be collected. The Winner must: (i) appear in person at Mall at Newmarket or at the agreed collection point; and (ii) provide a valid identity document (ID) or passport upon upliftment of the Prize. The Winner acknowledges and accepts that s/he may be required to complete a waiver before the prize can be handed over. The Mall reserves the right to withhold the Prize until the Winner completes the same.
13.	Deadline for claiming prizes	If the Winner does not collect the Prize within 14 (fourteen) days of being informed that he/she has won, the Competition shall end without the Mall awarding the Prize or contacting a runner-up.
14.	Data usage and Privacy policy	Participants are fully aware that in order for the Mall to offer the Competition, the Mall may collect and use personal information of the Participants, including but not limited to: a. First name and surname; b. Physical address; c. Email address; d. Mobile number; and/or e. Images/photographs. Personal information provided may, subject to prevailing law, be used for future marketing activity by the Mall, unless the Participant duly opts out. The Mall warrants that personal information will be treated confidentially and not shared with unauthorised third parties, unless required by law.

15.	Platform where these T's & C's can be found:	For the duration of the Competition Period, a copy of these T's and C's can, at no cost, be found on the following website: www.mallatnewmarket.co.za/
16.	General terms	I. The Mall reserves the right to terminate the Competition with immediate effect before the end of the Competition Period at any time, if deemed necessary in its sole discretion or if circumstances arise outside of its control. No Participant will have any claim against the Mall for such termination. II. The Mall shall not be responsible for any lost, delayed, or misdirected entries due to technical failures. III. Participation in the Competition constitutes automatic acceptance of these T's & C's. IV. Winners may not win any Mall competition more than once in a 30-day period. V. Winners may be photographed for promotional purposes relating to the Mall. Winners will be given the option to decline publication of their images. VI. The Mall does not warrant that participation will result in winning a Prize or that the Prize will meet the Winner's unique requirements. VII. To the extent permissible in law, the Mall is not responsible for any accident, injury, harm, death, loss or damages arising from participation, unless caused by gross negligence or fraud. VIII. Participants must comply with all applicable laws, including those protecting intellectual property rights. IX. These T's & C's will be interpreted in terms of South African law. X. The Mall's decision on all matters relating to the Competition shall be final and binding, and no correspondence will be entered into.
17.	Amendment of T's and C's	If considered necessary, the Mall reserves the right to amend these T's & C's by providing reasonable prior notice.
18.	Any questions, comments or complaints regarding the Competition are to be directed to:	Email: marketing@mallatnewmarket.co.za